

eGovernment Workshop '05 (eGOV05)
September 13 2005
Brunel University, West London UB8 3PH, UK
www.eGOV05.org.uk

Electronic government (or eGovernment) is about the use of information and communication technology (ICT) in the public sector and has become a guiding vision in modernising central and local governments worldwide.

Bureaucracy and the low rate of change in the public domain have caused much criticism of government services and the resulting outcomes in terms of government and citizen relationships. The potential of eGovernment goes far beyond the mere achievement of displaying public services on a static websites. eGovernment applications are considered to be a special case of ICT enabled business process change in the public domain and can lead to better quality services for the citizen and the state. A common observation, made by the head of the eGovernment unit in the European Commission, is that only 20% of the efforts concern ICT while the rest concerns process re-engineering.

The vision of modern, inclusive and citizen-centric public administration highlights multiple research challenges in a variety of domains including but not limited to; eAdministration (improving government processes), eDemocracy (listening to citizens), eSociety (building interaction beyond government boundaries).

The main focus of the **eGovernment Workshop'05** is on the issues, contexts and problems associated with change instigated by eGovernment initiatives. The primary interest is on practices, methods and barriers associated with change and contributions addressing any aspect of the eGovernment agenda. The workshop will include both invited papers (50%) and new submissions (50%). Contributions which analyze the results of multi-disciplinary research and relate to the intersection of theory, method and empirical findings are particularly welcomed.

Contributed papers may deal with but are not limited to:

- Strategies for development, implementation, maintenance and best practice
- ICT investment planning and decision making – models, new insights and case studies
- Impact of ICT on knowledge sharing and development in government
- Inter- and intra-governmental information systems: scope and limitations
- Integration of governmental information systems
- Assessing the risks, failure, cost, benefits and barriers in eGovernment initiatives
- Models, frameworks and guidelines for electronic government
- Redesigning cooperation within and between agencies
- eGovernment and eDemocracy
- eGovernment and social exclusion
- Public procurement and eGovernment
- eGovernment business models
- Reengineering government administrative process via eGovernment
- Cultural, social and political issues in eGovernment
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Selected papers will be published in a special issue of **Electronic Government: An International Journal**

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Guidelines for Submission

Deadline for submission **June 30 2005**. See <http://www.eGOV05.org.uk> for details.

