

eGOV 09: The Fifth eGovernment Workshop

“Better Government”

Tuesday 10 November 2009
School of Information Systems, Computing and Mathematics,
Brunel University, Uxbridge, UK

The fifth eGovernment Workshop will take place at Brunel in 2009. With several non-attendees commenting on the clashes of events in Early September it will be at a later date in November and provide a mid-term highlight to break the teaching cycle.

This workshop calls for theoretical analysis, empirical research, or case studies that will provide us with a deeper insight into issues surrounding the use of Information and Communications Technology to achieve better government. The best papers will be considered for publication in the journal *Transforming Government: People, Process and Policy* or the *International Journal of Electronic Government Research*.

Possible topics include (but are not limited to):

- *Innovation and Transformation* in the public sector
- Flexible and adaptable systems and platforms
- *eParticipation* and *eConsultation*
- *Cooperation* and *coordination* across government agencies
- eDemocracy and eVoting
- eGovernment Portals, one stop shop facility, and web accessibility
- Mobile technology and eGovernment
- Usability, eServices, eTransactions, multi-modal delivery, and personalisation
- Social Inclusion, the Digital Divide and e-Inclusion
- Security, Trust, Confidence, Privacy, Data Protection, eSignature, authentication, and biometric cards
- eGovernment evaluation, good Practice and feedback from users
- Organisational change, training, culture, and sustainability
- Technology, infrastructure, Interoperability and integration)
- Information Knowledge Management and eGovernment
- Transparency, responsiveness, and accountability
- eLegislation, Outsourcing and eGovernance

Chairs: Dr Tony Elliman and Dr. Anastasia Papazafeiropoulou (email: egov09@brunel.ac.uk)

Important dates for authors

- **14 September 2009: Latest email submission – email abstract a.s.a.p. in advance of paper**
(Papers should be 5000-7000 words see <http://www.iseing.org/egov/egov09> for details)
- Mid September 2009: Delegate registration opens
- 12 October 2009: Notification of acceptance
- **2 November 2009: Deadline for camera-ready papers**
- 10 November 2009: Workshop date

Please note that at least one author per accepted paper must have registered by 2 November 2009. If authors do not register in time their paper will not be published.