



Prof. Zahir Irani

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PERSONAL STATEMENT

Professor Zahir Irani is the Head of the Business School at Brunel University (UK). Having worked for several years as a project manager, Professor Irani retains close links with industry. He consults for the Office of the Deputy Prime Minister (ODPM) in the UK as well as international organisations such as HSBC, Royal Dutch Shell Petroleum, BMW and Adidas. He has also taken part in UK-Government funded trade missions to the Middle-East and Gulf region. Professor Irani reviews research proposals submitted to UK funding councils, European Commission and the National Science Foundation (NSF) in the USA.

Professor Irani leads a multi-disciplinary group of International PhD students that research information systems evaluation and application integration. He has been recognized as the Hooker Distinguished Professor at McMaster University (Canada) as well as being a *Visiting Professor* at several Universities. He is the editor-in-chief of the established *Journal of Enterprise Information Management* and European Editor of the *Business Process Management Journal*. He has co-authored teaching text-books and written almost 200 internationally refereed papers and received ANBAR citations of research *excellence*. He has spoken at conferences and guest seminars world wide, and is internationally known for his scholarly work in the area of information systems evaluation and application integration. Professor Irani is on the editorial-board of several journals, as well as co-and-mini-track chair to international conferences. He has edited special issue journals, and publishes his scholarly work in leading journals that include: *IEEE Transactions on Engineering Management, Information & Management, Information Systems Journal, Journal of Management Information Systems* and *European Journal of Information Systems*. Professor Zahir Irani has received numerous contracts, grants and awards from funding bodies that include the Engineering and Physical Sciences Research Council (EPSRC), Economic and Social Research Council (ESRC), Royal Academy of Engineering, Australian Research Council (ARC), QinetiQ, Department of Health and European Commission.

BIOGRAPHICAL INFORMATION

Correspondence Address: Brunel Business School
 Brunel University
 Uxbridge, UB8 3PH, Great Britain.

ACADEMIC QUALIFICATIONS

- 1995-1998 **Doctor of Philosophy, PhD** (Full-time)
 Information Systems Evaluation
 Brunel University (UK)
- 1993-1995 **Master of Philosophy, MPhil** (Part-time)
 Advanced Manufacturing Systems and Management
 University of Salford (UK)
- 1991-1993 **Bachelor of Engineering, BEng(Hons)** (Full-time)
 2(i) Class of Degree in *Manufacturing Engineering*
 University of Salford (UK)

Professional Membership:

British Computer Society (BCS) United Kingdom Academy for Information Systems (UKAIS)
Association of Computer Machinery (ACM)

ACADEMIC WORK EXPERIENCES

Sept 2006 – Current **Head of School**
Brunel Business School
Brunel University, Uxbridge, London (UK).

Aug 2004 – Aug 2006 **Subject Head: Information Systems and Computing**
School of Information Systems, Computing and Mathematics
Brunel University, Uxbridge, London (UK).

Key Responsibilities:

- He is a member of the School Executive and contributes towards the development of strategy that is informed through his role as Head of Information Systems and Computing. He has responsibility for the (subject) budget as well as a strategic, tactical and operational leadership and management role within the subject area.
- With line-management responsibility for 60+ academic staff, including all Professors, he reviews and performance manages all probationary staff (20+) and Professoriate, against agreed targets.
- As subject leader, he maintains and enhances the quality, capacity and capability of the subject area to deliver academic research in the run-up to 2008 RAE, and beyond.
- As part of his mission to develop the income base of the subject area (and where possible in other Schools) he has created strategic opportunities through the establishment of collaborative ventures and partnerships with commercial and public sector agencies.
- He performs as acting Head of School (as appropriate).

University Committees: Member Elected to Senate (2006-2008)
Member Elected to Senate (2004-2006)
Member of School Board
Chair to Monthly Subject Meetings
Chair to all, Exam Boards and Panels
Member of Appointment panel - Chair/Lectureships
Member of Course Approval Events

External Examiner: 2005 - Current Manchester Business School – MSc in Information Systems

Sept 2002 – Aug 2004 **Professor of Information Systems Evaluation and Postgraduate Director**
Dept of Information Systems and Computing
Brunel University, Uxbridge, London (UK).

External Examiner: 2001-2004 Bradford University - MBA

Key Responsibilities:

As a member of the Professoriate and Director of Postgraduate Studies, he was accountable for all taught postgraduate teaching and learning issues. This involved leading, managing and coordinating course directors that were responsible for individual Masters in: *Information Systems, Information Management, Distributed Information Systems, Multimedia Information Systems, Telemedicine and eHealth* and *Information Management*, respectively. He also had responsibility for expanding the postgraduate programme and increasing the number of international students as a strategic objective.

- Developed overseas Masters programme in Norway
- Developed overseas PhD programme in Bahrain

I also played an active part in the Periodic Review Team, British Computer Society (BCS) course accreditation team, the Departmental Engagement Review (QAA).

University Committees: Chair of QAA Departmental Engagement Review
Member of the Graduate School Board
Member of University Re-structuring Task Member
Member of Appointment Panel - Chair/Lectureships
Member of Course Approval Events
Member of Faculty sub-Panel (Placements)

Sept 2000 – Sept 2002 **Senior Lecturer and Postgraduate Director**
Dept of Information Systems and Computing
Brunel University, Uxbridge, London (UK).

1998 - 2000 **Lecturer and Director of Industrial Placements**
Dept of Information Systems and Computing
Brunel University, Uxbridge, London (UK).

FUNDED RESEARCH CONTRACTS/GRANTS

Teaching / Research Contracts

Syrian Government 2006 – 2009: TENDER for Doctor of Philosophy (PhD) ‘SYRIAN Ministry of Higher Education Capacity Building Project: IT and Computer Science’ & ‘Economics and Finance’ resulting in 14 PhD students’.
Contract Principal: Professor Zahir Irani
Income to Brunel: £567,000

Syrian Government 2004 – 2006: TENDER for Masters of Research (MRes) ‘SYRIAN Ministry of Higher Education Capacity Building Project: IT and Computer Science’ & ‘Economics and Finance’ resulting in 16 MRes’.
Contract Principal: Professor Zahir Irani
Income to Brunel: £216,000

NITH (Norway) 2004 – 2005: ‘Overseas Delivery of Masters Programme in Norway’
Contract Principal: Professor Zahir Irani
Income to Brunel: £123,390

NITH (Norway) 2003-2004: ‘Overseas Delivery of Masters Programme in Norway’
Contract Principal: Professor Zahir Irani
Income to Brunel: £59,290.

Research Grants

Australian Research Council 2007-2009: Department of Education Small Research Grants Scheme. Discovery Project ‘Dynamic Life Cycle Evaluation of Customer Relationship Management Systems’ Project ID Ref: DP0772878.
Co-Investigator: Prof Zahir Irani
Grant total: A\$180K

DTi 2006-2008: ‘KTP Between Komatsu and Brunel University’. Ref: KTP006266
Principal Investigator: Prof Zahir Irani, Dr Tillal Eldabi.
Grant Total £110,000

EU 2006-2008: ‘Older Employees training on Information and Communication technologies (REFOCUS)’. European Social Fund, ESF Article 6: Call for proposals VP/2003/02, Ref: proposal n° 2006/VP021/30137. Principal Investigator: Prof Zahir Irani, Dr Marinos Themistocleous.
Grant Total € 142,484

EPSRC 2006-2007: ‘Towards a virtual Institute for Research into eGovernment (VIAGO)’. EPSRC Ref: [EP/D043840/1].
Principal Investigator: Prof Zahir Irani, Co-Investigator: Tony Elliman.
Grant total £34,000

EPSRC 2004 – 2007: ‘e-Government Integration and Systems Evaluation (e-GISE)’. EPSRC Ref: [GR/T27020/01].
Principal Investigator: Prof Zahir Irani, Co-Investigator: Tony Elliman.

	Grant total £59,967
Dept of Health	2004-2007: 'Toolset Development for Performance Evaluation in the NHS', Brunel Ref: R23116. Co-Investigator: <u>Prof. Zahir Irani</u> Grant total £112,392 plus, £52,608 of cash funding from the NHS Trust.
ESRC	2003-2006: 'Computer based toolkit to teach linguistics' Brunel Ref: R22056. Co-Investigator: <u>Prof. Zahir Irani</u> Grant total £104,508
Australian Research Council	2003-2006: Department of Education Small Research Grants Scheme. Discovery Project 'Classifying the Benefits and Costs of Electronic Customer Relationship Management in Business' Project ID Ref: LX54412. Co-Investigator: <u>Prof Zahir Irani</u> Grant total: A\$100K
EPSRC	2002-2005: 'Agile Information Systems: Evaluating the Integration of Technology and Knowledge Management'. EPSRC Ref: [01800743]. Principal Investigator: <u>Prof Zahir Irani</u> Grant total £49,150
EPSRC	2000-2004: 'Thematic Network Group on IS Evaluation (TN-ISE)'. EPSRC Ref: [GR/R08025/01]. Principal Investigator: <u>Prof Zahir Irani</u> Grant total £62,968
EPSRC	2000-2001: 'Classifying Organizational Costs of Information Systems – Information Technology (COSTS-IT)'. Fast Stream: EPSRC Ref: [GR/M95066]. Principal Investigator: <u>Prof Zahir Irani</u> Grant total £51,340
Australian Research Council	1999-2001: Department of Education Small Research Grants Scheme. Discovery Project 'Assessing Costs of IT/IS' Project ID Ref: DP0344682 Investigator: <u>Prof Zahir Irani</u> Grant total: A\$17,835.

CONSULTING (RESEARCH) EXPERIENCE

Ministry of Defence (Sea and Air Division)	2001: 'Investment Evaluation of IT/IS: Research and Application'. DERA Ref: [CU003 – 0000000860]. Now known as QinetiQ Principal Investigator: <u>Prof Zahir Irani</u> Income: £22,243
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1998-present

Evaluator, EU Research Proposals

European Commission, Directorate General XIII and IST Programmes, Belgium.

Technical reviewer to the European Commission for Research Proposals (ESPRIT and IST) in the expert domain of: *E-commerce, Business Process Reengineering (BPR), IT in manufacturing, technologies for business processes, technology transfer, and IT market analyses and exploitation.* Projects include:

- Review of Research Proposal MYFASHION.COM (#32560) under the programme Information Society Technologies: IST-2001. Principal Reviewer: Zahir Irani
- Review of Research Proposal RURAL-WINS (#39107) under the programme Information Society Technologies: IST-02-8-1B. EU Ref: [39107]. Principal Reviewer: Zahir Irani
- Review of Research Proposal ECOS (#27111) under the programme Information Society Technologies: IST-02-8-1B. EU Ref: [39107]. Principal Reviewer: Zahir Irani
- Review of Research Proposal BIDMED (#25200) under the programme Information Society Technologies: IST-2000. EU Ref: [25200]. Principal Reviewer: Zahir Irani
- Review of Research Proposal ECOS (#27111) under the thematic call on Electronic Commerce of the ESPRIT programme. EU Ref: [27111]. Principal Reviewer: Zahir Irani

- Review of Research Proposal SCOOT (#560655) under the thematic call on Electronic Commerce of the IST programme. EU Ref: [137912]. Principal Reviewer: Zahir Irani
- Review of Research Proposal PEP-PRO (#27090) under the thematic call on Electronic Commerce of the ESPRIT programme. Funded by Directorate General XIII (European Commission). EU Ref: [119335]. Principal Reviewer: Dr Zahir Irani

KEY JOURNAL PUBLICATIONS

A-Class Refereed Journal Papers

- [20] Dwividi Y and **Irani Z**. 'Understanding the adopters and non-adopters of Broadband'. *Communications of the ACM* – Accepted (Impact factor: 1.797)
- [19] **Irani Z**, Sharif A.M and Love P.E.D 'Knowledge Mapping and Information Systems Evaluation in Manufacturing'. *International Journal of Production Research* – Accepted (Impact factor: 0.481)
- [18] Sharif A.M and **Irani Z**. 2006. 'Exploring Fuzzy Cognitive Mapping for IS Evaluation: A Research Note'. *European Journal of Operational Research*, 173(3): 1175-1187. (Impact factor: 0.824)
- [17] **Irani Z**, Ghoneim A and Love P.E.D. 2006. 'Evaluating Cost Taxonomies for Information Systems Management'. *European Journal of Operational Research*, 173(3): 1103-1122. (Impact factor: 0.824)
- [16] Khoumbati K, Themistocleous M and **Irani Z**. 2005. 'Evaluating the Adoption of Enterprise Application Integration in Healthcare Organisations'. *Journal of Management Information Systems*, 22(4): 69-108 . (Impact factor: 1.406)
- [15] **Irani Z**, Sharif A.M and Love P.E.D. 2005. 'Linking knowledge transformation to information systems evaluation'. *European Journal of Information Systems*, 14(3): 213-228. (Impact factor: 1.093)
- [14] Sharif A.M, **Irani Z** and Love P.E.D. 2005. 'Integrating ERP using EAI: A Model for Post-hoc Evaluation'. *European Journal of Information Systems*, 14(2): 162-174. (Impact factor: 1.093)
- [13] Love P.E.D, **Irani Z**, Standing C, Lin C and Burn J.M. 2005. 'The enigma of evaluation: benefits, costs and risks Management Practice in Australian SMEs'. *Information and Management*, 42(3): 947-964. (Impact factor: 1.524)
- [12] **Irani Z**, Love P.E.D, Elliman T, Jones S and Themistocleous M. 2005. 'Evaluating e-Government: Learning from the experiences of two UK local authorities'. *Information Systems Journal*, 15(1): 61-82. (Impact factor: 0.559)
- [11] ¹Love P.E.D, **Irani Z** and Edwards D.J. 2004. 'A rework reduction model for construction projects'. *IEEE Transactions in Engineering Management*, 51(4): 426-440. (Impact factor: 0.864)
- [10] Love P.E.D and **Irani Z**. 2004. 'An exploratory study of Information Technology Evaluation and Benefits Management Practices of SMEs in Construction'. *Information and Management*, 43(2):227-242. (Impact factor: 1.524)
- [9] Themistocleous M, **Irani Z**, Love P.E.D. 2004. '*Evaluating the Integration of Supply Chain Information Systems*'. *European Journal of Operational Research*, 159(2): 393-405. (Impact factor: 0.824)
- [8] Love P.E.D and **Irani Z**. 2003. 'A project management quality cost information system for the construction industry'. *Information and Management*, 40(7): 649-661. (Impact factor: 1.524)
- [7] **Irani Z**, Themistocleous M and Love P.E.D. 2003. 'The impact of enterprise application integration on information system lifecycles'. *Information and Management*, 41(2): 177-188. (Impact factor: 1.524)
- [6] **Irani Z**. 2002. 'Information systems evaluation: Navigating through the problem domain'. *Information and Management*, 40(1): 11-24. (Impact factor: 1.524)
- [5] **Irani Z** and Love P.E.D. 2002. 'Developing a frame of reference for *ex-ante* IT/IS investment evaluation'. *European Journal of Information Systems*, 11(1): 74-82. (Impact factor: 1.093)

¹ Editors 2004 Best Paper Award

- [4] **Irani, Z**, Sharif, A.M and Love P.E.D. 2001. 'Transforming failure into success through organizational learning: An analysis of a Manufacturing Information System'. *European Journal of Information Systems*, **10**(1): 55-66. (Impact factor: 1.093)
- [3] **Irani Z** and Love P.E.D. 2001. 'The propagation of technology management taxonomies for evaluating investments in information systems'. *Journal of Management Information System*, **17**(3): 161-177. (Impact factor: 1.406)
- [2] Baldwin L.P, **Irani Z** and Love P.E.D. 2001. 'Outsourcing information systems: Drawing lessons from a banking case study'. *European Journal of Information Systems*, **10**(1): 15-24. (Impact factor: 1.093)
- [1] Ezingeard J-N, **Irani Z** and Race P. 1999. 'Assessing the value and cost implications of manufacturing information and data systems: An empirical study'. *European Journal of Information Systems*, **7**(4): 252-260. (Impact factor: 1.093)

PHD STUDENT SUPERVISION

Following an intensive recruitment drive overseas, I have made a number of offers and have had acceptances from government funded students in Bahrain, Kuwait, Egypt and Saudi-Arabia. Past and Current students include:

Student	Thesis Topic	Completion Date
Dr Ghassan Khalifa	<i>Information Systems Investment Evaluation in the Public Sector</i>	Awarded 2002
Dr Marinos Themistocleous	<i>Enterprise Application Integration</i>	Awarded 2002
Dr Amir Sharif	<i>Information Systems Knowledge</i>	Awarded 2004
Dr Souad Mohamed	<i>Human Costs of Information Systems</i>	Awarded 2004
Dr Zakareya Ebrahim	<i>E-Government Infrastructure in Bahrain</i>	Awarded 2005
Dr Madi M. Ali Al-Sebia	<i>Barriers Restricting E-Government</i>	Awarded 2005
Dr Khalil Khoubati	<i>Public Sector Information System Integration</i>	Awarded 2005
Dr Ahmad Ghoneim	<i>Information Systems Investment Evaluation</i>	Awarded 2006
Mr James Boyes	<i>Agile Knowledge Systems in SMEs</i>	Awaiting Viva

POST GRADUATE (PHD/MPHIL) STUDENT VIVA EXAMINATION

Thesis Topic	University
<i>Balanced Score Card</i>	University of Kent at Canterbury (UK)
<i>IT/IS Outsourcing</i>	University of Leeds (UK)
<i>Information Systems Delivery</i>	University of Bradford (UK)
<i>Managing User Resistance in ICT</i>	Deakin University (Australia)
<i>E-Marketing</i>	Nottingham Trent University (UK)
<i>Success of IS in Bahrain</i>	University of East Anglia (UK)

<i>Supply Chain Support Systems</i>	Sheffield Hallam University (UK)
<i>Appraising Balanced Scorecards</i>	University of Salford (UK)
<i>Enterprise Integration</i>	Surrey University (UK)
<i>Information Management</i>	University of Southern Australia
<i>Business Process Reengineering</i>	University of Southern Australia
<i>eGovernment</i>	Napier University (Scotland)
<i>Operational Management</i>	University of Salford (UK)
<i>Knowledge Management</i>	Edith Cowan University (Australia)
<i>Relationship Marketing in Biomedical</i>	Southampton Solen University (UK)
<i>Enterprise Project Management</i>	University of Salford (UK)
<i>Supplier Selection</i>	Universitat Autònoma de Barcelona (Spain)

JOURNAL EDITORSHIPS

2001 – Onwards **Editor-in-Chief** of the *Journal of Enterprise Information Management: An international Journal*. This is a 6 issue a year journal published by MCB University Press (UK). The journal benefits from a strong subscription base and has developed an established reputation over an in-print life of 17 years.

Enterprise Information Management is an international journal that keeps pace with the plethora of current and developing techniques and applications in the area information management. This journal publishes a wide range of material from internationally distinguished experts in academe, industry and government. Scholarly examinations of the latest theory and practice in the world's leading teaching and research institutions are augmented by contributions from academics, senior business managers and consultants, who report on case histories associated with enterprise information management systems, strategy and management. In addition, regular guest editors identify innovations and emerging trends through special themed issues of the journal. This journal culminates theory with practice and is regarded as essential reading for those that need to be kept up to date with everything happening in this dynamic and increasing field.

Coverage includes:

- ◆ Electronic Commerce (B2B, B2C, M-Commerce, e-Government)
- ◆ Supply Chain and Infrastructure Management
- ◆ Inter-and Intra-organisational Business Systems
- ◆ Business Process Transformation
- ◆ Outsourcing and Application Service Providers (ASP)
- ◆ Investment Decision Making and Evaluation
- ◆ Inventory and Productions Management

JOURNAL EDITORIAL RESPONSIBILITIES

- **European Editor** of the *Business Process Management Journal*
- **Editorial Board Member** of the *Canadian Journal of Administrative Sciences*
- **Editorial Board Member** of *Benchmarking – An International Journal*.
- **Editorial Board Member** of the *International Journal of Services and Standards*
- **Editorial Board Member** of the *International Journal of Enterprise Network Management*
- **Editorial Board Member** of the *Journal of Workplace Learning*
- **Editorial Board Member** of the *Industrial Management and Data Systems Journal*
- **Editorial Board Member** of the *International Journal of Business Information Systems*
- **Editorial Board Member** of the *International Journal of Value Chain Management*
- **Editorial Board Member** of the *International Journal of Physical Distribution and Logistics Management*
- **Editorial Board Member** of the *International Journal of Enterprise Information Systems*
- **Editorial Board Member** of the *International Journal of Information Systems and Change Management*.
- **Editorial Board Member** of the *International Journal of Intercultural Information Management*.
- **Guest Editor** of the International Journal of Project Management, *SPECIAL ISSUE on Management of Knowledge in Project*, 21(3): 155-360, 2003.

- **Guest Editor** of *Benchmarking: An International Journal*, *SPECIAL ISSUE on Information and Communication Technologies*, **10(4)**:312-423, 2003.
- **Guest Editor** of the *Information Systems Journal*. *SPECIAL ISSUE on Information Systems Investment Evaluation*, **12(4)**: 263-269, 2002.
- ²**Guest Editor** of *Journal of Management in Medicine*, *SPECIAL ISSUE on Health Informatics*, **16(2-3)**: 103-250, 2002.
- **Guest Editor** of the *International Journal of Flexible Manufacturing Systems*, *SPECIAL ISSUE on Business Process – Analysis*, **14(1)**: 5-108, 2002
- **Guest Editor** of the *International Journal of Service, Technology and Management*, *SPECIAL ISSUE on Enabling Organisational Competitiveness through using Electronic Commerce*, **3(1)**: 1-138, 2002.
- **Guest Editor** of the *International Journal of Service, Technology and Management*, *SPECIAL ISSUE on Enabling Organisational Competitiveness through using Electronic Commerce*, **3(2)**: 139-248, 2002.
- **Guest Editor** of the *European Journal of Information Systems*. *SPECIAL ISSUE on Information Systems Investment Evaluation*, **10(4)**: 183-236, 2001.
- **Guest Editor** of the *International Journal of Flexible Manufacturing Systems*, *SPECIAL ISSUE on Business Process – Modeling*. **13(2)**: 99-228, 2001.
- **Guest Editor** of the *IEEE Transactions on Professional Communication*. *SPECIAL ISSUE on Communication as a Social Construct within an Information Society*, **44(1)**: 1-74, 2001
- **Guest Editor** of *Automation in Construction: An International Journal for the Building Industry*, *SPECIAL ISSUE on Multi-media Technology in Construction*, **10(2)**: 201-355, 2001.
- **Guest Editor** of the *International Journal of Flexible Manufacturing Systems*, *SPECIAL ISSUE on Business Process – Design*. **12(4)**: 247-359, 2000.
- **Guest Editor** of the *International Journal of Physical Distribution and Logistics Management*, *SPECIAL ISSUE on Supporting Supply Chain Management through an IT/IS Infrastructure (Part 1)*, **30(3-4)**: 171-360, 2000.
- **Guest Editor** of the *International Journal of Physical Distribution and Logistics Management*, *SPECIAL ISSUE on Supporting Supply Chain Management through an IT/IS Infrastructure (Part 2)*. **30 (7-8)**: 560-716, 2000.
- **Guest Editor** of the *Journal of Logistics Information Management*, *SPECIAL ISSUE on Investment Decision Making of IT/IS*, **12(1-2)**: 1-195, 1999.

CONFERENCE EDITORIAL RESPONSIBILITIES

Conference Chairing

- **2006 – Conference Organiser and Co-Chair:** 3rd *European Mediterranean Conference on Information Systems Management* – Alicante, Spain.
- **2006 - Mini-track Organiser and Chair:** *Information Systems Evaluation*, Americas Conference on Information Systems (AMCIS 2006) – Acapulco, Mexico.
- **2005 – Conference Organiser and Co-Chair:** 2nd *European Mediterranean Conference on Information Systems Management* – Cairo, Egypt.

² This special issue received the First Highly Commended Special Issue Award by Emerald Publishers.

- **2005 - Mini-track Organiser and Chair:** *Information Systems Evaluation*, Americas Conference on Information Systems (AMCIS 2005) – Utah, Nabraska, USA.
- **2005 - Mini-track Organiser and Chair:** *ERP/EAI System Issues and Answers*, 38th Annual Hawaii International Conference on System Science (HICSS-38) – January, Hawaii, USA.
- **2004 – Conference Organiser and Co-Chair:** *European Mediterranean Conference on Information Systems Management* – July, Tunis, Tunisia.
- **2004 - Mini-track Co-Chair:** *Conference on Information Science, Technology Management (CISTM2004): Transforming Business Performance through Knowledge Management* - July, Alexandria, Egypt.
- **2004 – Sponsoring Chair:** *ISOne World: Engaging Executive IS Practice’* – April Las Vegas, USA.
- **2004 - Mini-track Organiser and Chair:** *Information Systems Performance and Evaluation*, 37th Annual Hawaii International Conference on System Science (HICSS-37) – January, Hawaii, USA.
- **2004 - Mini-track Organiser and Chair:** *Information Systems Evaluation*, Americas Conference on Information Systems (AMCIS 2004) – August, New York, USA.
- **2003 - Mini-track Chair:** *Conference on Information Science, Technology Management (CISTM2003): Transforming Business Performance through Information* - October, Cape Town, South Africa.
- **2003 - Mini-track Organiser and Chair:** *Information Systems Evaluation*, Americas Conference on Information Systems (AMCIS 2003) – August, Florida, USA.
- **2002 - Mini-track Organiser and Chair:** *Information Systems Evaluation*, Americas Conference on Information Systems (AMCIS 2002) – August, Dallas, USA.
- **2002 - Session Chair:** *E-Business and Strategies: 7th Association of Information Management Conference* - Hammamet, Tunisia.
- **2002 - Conference Co-Chair and Proceedings Editor:** *2nd International Conference in Systems Thinking in Management (ICSTM-2002)* – April, University of Salford, UK.
- **2001 - Mini-track Organiser and Chair:** *Information Systems Evaluation*, Americas Conference on Information Systems (AMCIS 2001) – August, Boston, USA.
- **2001 - Session Chair:** *E-Business and Beyond*, International NAISO Congress: Information Science Innovations (ISI'2001) – April, University of Dubai, UAE.
- **2000 - Mini-track Organiser and Chair:** *Information Systems Evaluation*, Americas Conference on Information Systems (AMCIS 2000) – August, Long Beach California, USA.
- **2000 - Mini-track Organiser and Chair:** *Information Systems Performance and Evaluation*, 33rd Annual Hawaii International Conference on System Science (HICSS-33) – January, Hawaii, USA.
- **2000 - Session Chair:** *Organisational Theory and Learning*, International Conference on Systems Thinking in Management – November, Deakin University, Geelong, Australia
- **2000 - Session Chair:** *Knowledge Management*, International Conference on Systems Thinking in Management, November, Deakin University, Geelong, Australia
- **2000 - Session Chair:** *Information Management Systems*, The International Conference on IT in Construction (INCITE 2000): Implementing IT to obtain a competitive advantage in the 21st Century – January, Hong-Kong Polytechnic University, Hong Kong.
- **1999 - Conference Co-Chair:** *Information Technology Investment Evaluation*, Sixth European Conference on IT Evaluation – November, Brunel University, London, UK.

APPENDIX

TEACHING TEXT BOOK

- [2] Peter E.D. Love, Fong P.S.W and **Irani Z.** 2005. 'Management of Knowledge in Project Environments', Butterworth Heinemann, ISBN 0 7506 6251 4, UK, pp. 242 pages.
- [1] Remenyi D, Money A, Sherwood-Smith M, **Irani Z.** 2000. '*The Effective Measurement and Management of IT Costs and Benefits*'. Butterworth Heinemann, Second Edition, ISBN 0 7506 4420 6, UK, 362 pages.

CHAPTERS IN BOOKS

- [2] Peter E.D. Love, Huang J.C, Edwards D.J and **Irani Z.** 2005. 'Building a learning organisation in a project based environment'. In 'Knowledge Management in Projects (edited by: Love P.E.D, Fong P.S.W and Irani Z)'. Butterworth Heinemann, ISBN 0 7506 6251 4, UK, pp133-154.
- [1] **Irani Z** and Love P.E.D 2003. '*Evaluating the impact of IT on the Organization*'. In Strategic Information Management, (edited by: Galliers R.D; Leidner D.E) Third Edition, Butterworth Heinemann, Second Edition, ISBN 0 7506 5619 0, UK, pp. 404-422.

CITATION *of* EXCELLENCE

Awards for Excellence in Journal Publications

A large selection of journal papers have been selected for their *excellence* with regard to: Practical Implications, Originality and Readability, and entered into the ANBAR and MCB/emeraldinsight publishers *Hall of Excellence*, which can be viewed at: <http://www.emeraldinsight.com/rpsv/cgi-bin/emeraldce>

OTHER REFEREED JOURNAL PAPERS

- [70] Themistocleous M, Khoumbati K and **Irani Z** 'Towards the Development of a Model for the Adoption of Integration Technologies', Journal of Intelligent Systems - Accepted
- [69] Love P.E.D, **Irani Z** and Edwards D.J. 'Integrating the Design and Production Process: Propagation of a Seamless Project Supply Chain Management Model'. *ASCE Journal of Management in Engineering* – Accepted
- [68] Sharif A.M, **Irani Z** and Lloyd D. 'Information Technology and Performance Management for Build-To-Order Supply Chains'. *International Journal of Operations and Production Management* – Accepted
- [67] Sharif A.M and **Irani Z.** 'Applying a Fuzzy-Morphological approach to Complexity within management decision-making', *Management Decision*, **44**(7): 930-967.
- [66] Love P.E.D and **Irani Z.** and Ghoneim A. 2006. 'An Exploratory Study of Indirect Costs using the Structured Case Method'. *International Journal of Information Management*, **26**(2), pp. 167-177.
- [65] Al-Sebie M, **Irani Z** and Eldabi T. 2006. 'Technical and organisational challenges facing transactional e-government systems: an empirical study'. *Electronic Government: An International Journal*, **2**(4): 446-459.
- [64] Khoumbati K, Themistocleous M and **Irani Z.** 2006. 'Investigating enterprise application integration benefits and barriers in healthcare organisations: An exploratory case study'. *Journal of Electronic Healthcare*, **2**(1): 66-78.
- [63] Ebrahim Z and **Irani Z** 2005. 'E-government adoption: Architecture and Barriers'. *Business Process Management Journal*, **11**(5): 589-612.

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- **2006 - International Scientific Committee:** Pacific Asia Conference on Information Systems, (PACIS) Kuala Lumpur, Malaysia.
- **2006 - International Scientific Committee:** International Conference on Global Manufacturing and Innovation 2006, Coimbatore, India.
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- **2005 - International Scientific Committee:** International Conference on Construction and Real Estate Management (ICCREM), Penang, Malaysia.
- **2005 - International Scientific Committee:** International Conference on Knowledge Management in Asia Pacific Region, Wellington, New Zealand.
- **2005 - International Scientific Committee:** Second International Conference on Innovations in Information Technology (IIT'05), Dubai, UAE.
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- **2005 - International Scientific Committee:** International Workshop on Modeling Inter-Organizational Systems (MIOS 2005), Larnaca, Cyprus.
- **2005 - International Scientific Committee:** International Association for the Development of the Information Society, (e-Society 2005), Spain.
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- **2005 - International Scientific Committee:** 2nd International Conference on e-Business and Telecommunication Networks, Reading, UK.
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- **2005 - International Scientific Committee:** 8th International Conference of the Association of Information Systems on Trends in DSS Research and Practice (the IDSS'05), Brazil.
- **2005 - International Scientific Committee:** Information and Knowledge Management in a Global Economy: Challenges and Opportunities for Construction (CIB W102 2005), Lisbon, Portugal.
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- **2001 - International Scientific Committee:** *International Conference on Supply Chain Management and Information Systems in the Internet Age*. - Hong Kong.
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- **2001 - International Scientific Committee:** *International NAISO Symposium on Information Science Innovations in E-business and Beyond (ISI'2001)*. – Dubai, UAE.
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- **2000 - International Scientific Committee:** *The First European Thematic Parallel Workshops on Content Management, Usability Mining & Mass Personalisation (ENCOMPASS2000)*. - Dublin, Eire.
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