

## Non-SIG Mini-tracks

### Information Systems Evaluation

#### Minitrack Chairs

Zahir Irani

Marinos Themistocleous

Tony Elliman

Peter Love

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Association for Information Systems  
Americas Conference on Information Systems 2005 (AMCIS 2005)  
August 11th-15th, Omaha, Nebraska  
<http://amcis2005.isqa.unomaha.edu/>

Call for Papers for the Mini Track  
'Information Systems Evaluation'

The problems of IS evaluation are not new. Information Systems have always been taking too long to develop cost too much to implement and maintain, and are frequently not perceived to be delivering the business benefits, which were initially intended. However, in recent years the changing role of IS in organizations has given new impetus to the problem of IS evaluation. Increased expenditure on IS, growing usage that penetrates to the core of organizational functioning, together with disappointed expectations about IS impact, have all served to raise the profile of how IS investments can be evaluated. The increased complexity of IS combined with the uncertainty and unpredictability associated with IS benefits point to the need for improved IS evaluation.

This mini track will focus on Information Systems (IS) evaluation and in doing so, will offer a forum to raise and discuss the human and organizational factors associated with evaluating investments in new technology. With the help of the articles in the Minitrack, one should be able to better understand the justification process necessary to evaluate IS deployments, to identify the constructs associated with investment decision-making. Emphasis will be placed on investment decision-making in the context of effective capital budgeting and the complexities associated with such a process from human, organizational and technical perspectives. The prime objective is to publish original works and interesting case studies arising from research on evolving approaches and concepts of IS Evaluation. Strategic frameworks, conceptual and analytical models, and case studies focusing on the design, justification, tools/enablers and implementation of IS are especially encouraged.

Contributed papers may deal with but are not limited to:

- Techniques for ex ante and ex post IS Investment Appraisal
- Qualitative and Quantitative Evaluation Techniques
- Technology Management in Organizations
- Capital Budgeting and Financial Appraisal of IS Investments
- Cost/Benefit and Risk Considerations/Realizations
- Social/Human Aspects of Decision Making
- IT/IS Performance Measures
- Macro-economic or Industry-wide Assessment of IT
- IS Project Management and Control
- Integration issues in IT evaluation
- Evaluation of Enterprise Systems
- Benefit and cost management of integrated enterprise systems
- Measuring performance and evaluating costs and benefits
- Systems integration: Adopting, accepting and delivery
- Organizational, political, and cultural barriers
- Assessing value in the public sector
- Evaluation of eGovernment service provision

Selected paper will also be considered for inclusion in journals such as:

- Journal of Enterprise Information Management
- Business Process Management Journal

## Mini Track Co-Chairs

- Prof. Zahir Irani  
Information Systems Evaluation and Integration Network Group (ISEing)  
Department of Information Systems and Computing  
Brunel University, Uxbridge, Middlesex, UK  
e-mail: Zahir.Irani@Brunel.ac.uk  
<http://www.iseing.org>

- Dr. Marinos Themistocleous  
Information Systems Evaluation and Integration Network Group (ISEing)  
Department of Information Systems and Computing  
Brunel University, Uxbridge, Middlesex, UK  
e-mail: Marinos.Themistocleous@brunel.ac.uk  
<http://www.iseing.org>

- Dr. Tony Elliman  
e-Government Integration and Systems Evaluation (e-GISE)  
Department of Information Systems and Computing  
Brunel University, Uxbridge, Middlesex, UK  
e-mail: Tony.Elliman@Brunel.ac.uk  
<http://www.iseing.org>

- Prof. Peter E. D. Love  
School of Management Information Systems  
Edith Cowan University  
Churchlands Campus, Perth, W.A. 6018, Australia  
e-mail: P.Love@edu.edu.au  
<http://www.iseing.org>

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